

JOLYNNE BATCHELOR

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Senior Social Work Leader and Educator

Dedicated, strengths-based clinical social worker and program leader. Offer a doctorate in Social Work and extensive experience addressing the needs of underserved individuals, with a focus on child welfare. Track record of bridging the gap between science and practice to improve outcomes for vulnerable children and families. Seeking a position that maximizes my research skills and allows me to contribute to the knowledge base in child and family well-being.

EDUCATION

PhD in Social Work – University of Texas at Arlington	2016
Master of Social Work – University of Denver	1998
Bachelor of Social Work – University of Texas at Austin	1993

TEACHING EXPERIENCE

Adjunct Faculty – University of Texas at Austin – Austin, TX	Aug 2017 -- Present
Adjunct Faculty – Our Lady of the Lake University – San Antonio, TX	Aug 2016 -- Present
Adjunct Faculty – University of Texas at Arlington – Arlington, TX	Aug 2012 -- Present

Experience teaching social work graduate and undergraduate courses in classroom and online learning contexts. Courses taught include Human Behavior and the Social Environment, Direct Practice with Children and Families, Direct Practice in Mental Health, Seminar in Family Therapy, Social Policy and Child Welfare, General Micro-practice, Advanced Micro-practice, Research and Evaluation, Brain and Behavior, and Integrative Seminar.

PROFESSIONAL EXPERIENCE

Texas Institute for Child and Family Wellbeing – Austin, TX Jan 2018 – present
As part of the University of Texas at Austin Steve Hicks School of Social Work, the Texas Institute for Child and Family Wellbeing works to create communities where all children and families thrive by conducting collaborative research that supports the inherent capacity of children and families to overcome adversity and achieve success.

Research Associate

Perform research and program evaluation activities on child welfare related projects.

- Directing a 5 year, \$7.3 million dollar grant project from the federal Children's Bureau to develop, implement and evaluate a new practice model to help foster care placing agencies build capacity to work with birth families to ensure children achieve permanency and promote their wellbeing.

Texas Department of Family and Protective Services – Austin, TX May 2012 –Jan 2018
The Texas Department of Family and Protective Services protects children, the elderly and people with disabilities from abuse, neglect and exploitation by involving clients, families and communities.

Child Protective Services Division Administrator for Policy and Practice (2013 – 2018)

Managed a team of six policy / program specialists in a division designed to ensure statewide implementation of evidence informed best child protection practices. Directed numerous programs and efforts, including: Family Based Safety Services, Structured Decision Making®, Domestic Violence, Mental Health, Substance Abuse, Kinship Care, Family Group Decision Making, Parent-Child Visitation Coaching, Military Families, the Parent Collaboration effort and the Fatherhood Initiative.

- Led development and implementation of a strengths-based Child Protection Practice Model for the state with an aim to achieve critical mandates by providing an overarching best practice framework to drive decision-making and unite agency around a common vision.

Kinship Program Specialist (2012 – 2013)

Supervised policy for kinship care, a program that addresses the needs of nearly 40% of children in foster care. Analyzed data and best practice literature to make recommendations for program improvement.

HealthNet, Managed Health Network (MHN) Government Services Division – Irving, TX Jul 2009 – May 2012
MHN is a behavioral health and wellness expert and contractor to the US government, providing Active Service Members, Guard and Reserve Components, their families and Veterans with coping skills, behavioral techniques and psycho-education.

Clinical Supervisor

Managed and provided clinical training to 50 contracted providers across the US delivering school-based clinical services to at-risk military children and families. Served on a team developing fundamentals for the rapidly expanding program.

- Built data and evaluation processes, ensuring services were outcome-oriented and met contractual obligations.
- Supervised providers, with a focus on increasing their ability to serve children and families experiencing: child maltreatment, domestic violence, war trauma, mental health issues, substance abuse, loss, separation and other major life transitions.

Oregon Department of Human Services (DHS) – Salem, OR Dec 2007 – Jun 2009
DHS administers child-protective and self-sufficiency programs, including: child-abuse investigation and intervention, foster care and adoptions, JOBS, Temporary Assistance for Needy Families, Employment Related Day Care and Food Stamps.

IV-E Waiver Demonstration Project Manager

Managed a \$15M annual, statewide public child welfare federal Title IV-E Demonstration Project with the goal of developing – through monitoring and evaluation – promising intervention programs designed to safely reduce foster care.

- Improved child / family safety, permanency and well being. Measurable successes included:
 - Prevented foster care placements and improved stability of foster care placements.
 - Reduced recurrence of maltreatment and decreased rates of child welfare re-referrals.
 - Cut length of time to achieve reunification and lowered length of time to achieve adoption or subsidized guardianship.
- Partnered with field/tribes to increase the number of best practice informed programs supporting children and families by approximately 75% across the state.
- Proposed a major system change to improve project's evaluation methodology and outcomes for children and families. Secured a 10-month extension to implement improvements, with the potential for another five-year funding extension.

Youth Contact – Hillsboro, OR Apr 1999 – Dec 2007
Youth Contact is a private, nonprofit agency dedicated to serving and strengthening children and families by providing intervention and prevention services that are data-driven, community-based, family-focused and child-centered.

Clinical Director (2002 – 2007)

Managed the public agency's \$2M per year programs serving significantly at-risk children and their families. Programs included outpatient and public school-based mental health, child abuse/neglect, domestic violence, alcohol and drug and delinquency treatment and prevention.

- Achieved increased level of supervision and training in solution-focused, evidence-based practice models, improving staff morale and reducing turnover by nearly 35% each year.
- Developed and implemented two programs – the Child Abuse Treatment and Prevention program and the home-based Child and Family Therapy program – resulting in prevention / reduction of foster care and other out-of-home placement.
- Expanded funding for key programs through grant-writing, including almost \$600K for mental health, alcohol/drug, child abuse prevention and intensive home-based programs.
- Enhanced client engagement in services through strengths based practice and improved client satisfaction rates, with reported higher levels of safety, functioning and well being.
- Prevented referrals and decreased re-referrals to child welfare and juvenile justice. Expedited reunification when

placement occurred, increased placement stability and reduced placement in alternative settings.

Clinical Supervisor / Youth and Family Therapist (2001 – 2002)

Provided clinical training and supervision to clinicians in an intensive home-based program serving at-risk children with mental health, substance abuse and delinquency issues and their families.

- Expanded family-wide engagement and retention in treatment and improved rates of client satisfaction with services.
- Prevented out-of-home placement, expedited return home when placement occurred and reduced referrals/re-referrals to child welfare and juvenile justice.
- Decreased occurrence of substance abuse.
- Achieved greater rates of reported child and family safety and stability through strengths-based practice.

Youth and Family Therapist (1999 – 2001)

Conducted individual, family and group treatment and prevention services for at-risk children and families, utilizing strengths-based, evidence-based models in a public school-based setting.

- Enhanced child and family engagement in services and school-related activities. Improved school retention for supervised children, with families reporting less conflict and a higher level of functioning.

Oregon State Office for Services to Children and Families – Oregon City, OR 1998 – 1999

Social Services Specialist

Provided case management services to children and families in a public child welfare agency. Minimized safety risks and enhanced parental capacities to keep children with their families or return children in foster care to their families.

Tennyson Center for Children and Families – Denver, CO 1995 – 1998

Family Support Specialist / Graduate-level Child and Family Therapist Intern / Youth Treatment Counselor

Conducted home-based child and family counseling, assisting abused and neglected children experiencing emotional and behavioral dilemmas to transition from residential treatment to the home and community and prevent out-of-home placement.

Austin Community Nursery Schools – Austin, TX 1993 – 1994

Social Worker

Provided social services to low-income children and their families in an early childhood education program. Offered solution-focused, resiliency-based counseling. Developed and facilitated a parent education group.

LICENSES AND CERTIFICATIONS

Texas Licensed Clinical Social Worker 2009

Oregon Licensed Clinical Social Worker 2002

RESEARCH FELLOWSHIP

Center for Child Welfare / Mountains and Plains Child Welfare Implementation Center 2010 – 2012
University of Texas at Arlington

- Supported federally funded child protection implementation projects for states and tribal jurisdictions.
- Assisted with research projects on a broad range of child welfare issues, including youth aging out of foster care and children's mental health.

PRESENTATIONS

- "Putting Structured Decision Making to Work in a Child Protection Case with Serious Substance Abuse" – National Council on Crime and Delinquency Conference 2016
- "Signs of Safety Implementation at the Texas Department of Family and Protective Services" – International Signs of Safety Conference 2015
- "Child Protective Services: From Theory to Practice" – NASW Texas Conference 2015
- "Emerging Practices Responding to Families with Intersecting Domestic Violence and Child Protection Issues" – Crimes Against Women Conference 2014

PUBLICATIONS

- Batchelor, J. (2013.) Book Review: How scandal drives child welfare policy. *Children and Youth Services Review*, 35(1), 1-2.
- Scannapieco, M., & Batchelor, J. (2012.) The importance of the social work degree in working with families and children: Implications for China's growing social work profession. *China Journal of Social Work*, 5(3), 237-256.

TECHNICAL SKILLS

Microsoft Office Suite (Excel, Word, PowerPoint), Blackboard virtual learning platform, conferencing technology